



Terms and conditions

- You will not get more oral information before the float, as in the appendix of the booking confirmation email you will find all important informations about floating ,Introduction' in pdf format.
- We will provide you: towels (fee: 3CHF), shower products, ear plugs and a hair dryer. During your float, we recommend not to wear a swimsuit.
- You are welcome to bring your own music (mp3 / iPod, CD, USB-Stick), you can listen to our ambient music or just enjoy the quietness.
- Your preparation for the first float:
 - avoid heavy meals, coffee and tea some hours before your float date.
 - a light meal prevents you from emerging hunger.
 - it's recommended not to shave or epilate the day of your float as this might irritate your skin.
 - it's better to take off your jewellery.
 - please switch off your cell phone
- please don't float:
 - if you're under 16 years old.
 - if you have extended wounds or injuries
 - under the influence of drugs or alcohol and mind altering drugs.
 - in an untreated epileptic disorder.
 - with your hair freshly colored or treated with henna.
- Gift certificates (validity)
 - all gift certificates issued by floatbern or FloatConcept Bern are valid for 1 year, thus we will accept them for another six months. After these 18 months, you will have to pay 20CHF for the reactivation of the voucher.
 - expired vouchers from DeinDeal or Groupon will be accepted for another 30 days, after that they are completely expired.
 - gift certificates issued by other external resellers (Geschenkidee, Geschenkparadies, Smartbox etc) MUST be valid, thus they can usually be reactivated by the vendor directly. Expired vouchers can not be accepted and the customer himself is responsible for the validity.
 - expired vouchers do not discharge the customer from the cancellation regulation (see further down) and the payment of the appointment.
 - For floating in the pool we accept only one DeinDeal or Groupon-coupon per float, not one for each person.
- Credit card payments with will be extra-charged with 4% handling fee. Debit cards (Maestro, Postfinance Card) are free.
- Cancellation regulation: If you can not come to your appointment, please notify us at least 24 hours in advance, so that we can take other dates. Otherwise, the session will be charged at full price.
- Please respect, we have no waiting room and the floating facilities will not be ready before, thus come right in time for your date.

- I use the facilities of the floatbern at my own risk.
- I have carefully read, understood and accept the ,terms and conditions' and the ,introduction'.

Berne, the Signature:

First name: Family name:

Mobile: E-Mail:

(Where we can reach you in an emergency) (This is optional and only needs to be filled, if you are interested in future information material)